

## QUALITY POLICY

The management of Sicuro Bioengineering Limited has developed a quality policy that is consistent with the strategic goals of the organization which aligns with the scope of producing high-quality in-vitro diagnostic products following ISO 9001: 2015 and ISO 13485: 2016 requirements.

To achieve this, we have incorporated a quality policy that provides the framework for setting quality objectives; hence we are committed to the following

- CUSTOMER FOCUS: We understand that the customer is king, hence we have developed a process of obtaining feedback and complaints to meet their needs and expectations.
- LEADERSHIP: The top management has established a direction of purpose through the mission and vision statement of the organization and is committed to satisfy applicable statutory and regulatory requirement.
- ENGAGEMENT OF PEOPLE: The quality policy is being maintained as a documented information, communicated and understood within the organization and available for relevant interested parties.
- PROCESS APPROACH: We follow due process in the discharge of our daily operations thereby interacting with different processes till project completion to get a consistent result.
- IMPROVEMENT: We have implemented the Deming wheel approach of Plan, Do, Check and Act (PDCA) to bring about continual improvement in our quality management system and continuing sustainability which revolves round various internal controls and audit of processes.

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