QUALITY POLICY

The management of Sicuro Bioengineering Limited has developed a quality policy that is consistent with the strategic goals of the organization which aligns with the scope of producing high-quality in-vitro diagnostic products following ISO 9001: 2015 and ISO 13485: 2016 requirements.

To achieve this, we have incorporated the quality principles into our quality policy

- ➢ **Customer Focus:** We understand that the customer is king, hence we have developed a process of obtaining feedback and complaints to meet their needs and expectations.
- ➢ **Leadership:** The top management has established a direction of purpose through the mission and vision statement of the organization and is committed to ensure that the quality management system of this organization thrives by providing a conducive work environment that promotes productivity among employees.
- ➢ **Engagement of People:** We understand the potential risk of not engaging people, hence we enable our team abilities by fully engaging them.
- ➢ **Process Approach:** We follow due process in the discharge of our daily operations thereby interacting with different processes till project completion to get a consistent result.
- ➢ **Improvement:** We have implemented the Deming wheel approach of Plan, Do, Check and Act (PDCA) to bring about improvement in our system which revolves round various internal controls and audit of processes.
- ➢ **Evidence Based Decision Making:** We are committed in harnessing different data obtained in the discharge of our duties, analyzing them properly before arriving at a decision backed with fact.
- ➢ **Relationship Management:** We have developed procedures for an effective management of relationships of all interested parties to be mutually beneficial and sustained success.

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