



## QUALITY OBJECTIVES

The management of Sicuro Bioengineering Limited has developed a quality objective that is consistent with the strategic goals and quality policy of the organization

To achieve this, we are committed;

- To attain a minimum of 50% customer satisfaction level from our products and services through analyzing the results obtained from our customer satisfaction survey.
- To ensure that the established direction of purpose by top management is 100% consistent with the mission and vision statement of the organization.
- To ensure that all team members are fully engaged by providing adequate information required to discharge their duties effectively from the point of onboarding.
- Ensure that each process is carried out by competent personnel by virtue of education or professional training.
- To improve the quality management system by conducting standard audits in accordance with ISO 9001:2015 and ISO 13485: 2016 across all process of the organization at least once per annum.
- To conduct at least one management review meeting per year and following factual approach in arriving at a management decision.
- Maintaining an annual updated record of all interested parties and how their needs and expectations are analyzed.

Version Number	Revision Date	Document Owner	Document Approver	Signature of Approver
Version 1.0	23 January 2024	Quality/Compliance Manager	Managing Director	